

Britannia Financial Services Limited, Britannia Nominees Limited and Britannia Financial Planning Limited (together the “Group”) are committed to protecting your privacy. This Privacy Statement outlines how we collect, store, use and share your personal information provided through this website. For more comprehensive information on how we collect, store, use and share your personal information please read our full [Privacy Policy](#).

Sometimes we update our Privacy Policy. You can always find the most up-to-date version on our website. If you have any concerns about any updates please contact us.

What information do we collect?

We may collect personal information about you, either directly from you or from other parties and we may generate information about you when we carry out our business.

The types of personal information we collect about you on our website may include your:

- Contact information: your name, phone number, email address, postal address, physical address.
- Technical information: information about the device used to access the website or other social media sites, such as IP address, browser type, time zone settings and mobile network information.
- Any other information you may provide in the comment or question sections.

What do we do with it?

We collect and use your personal information to provide the information, products and services that you request from us, and to provide you with information about other services we consider may be useful and appropriate.

Who do we share it with?

Besides our staff we may share this information with third parties who enable us to provide you with our services. These include:

- Your other professional advisers
- Underlying product providers
- Our outsourced service providers such as our registry services and scheme administration providers, our IT consultants and IT platform or portal providers, our auditors and external compliance consultants, our custodians, our supervisor (if applicable), member communication specialists/providers etc.

We will only share your personal information with third parties where it is necessary to help us do what we collected your information for, where it is required by law or where you give us authority to.

We require these third parties to adhere to our strict confidentiality requirements for handling personal information and we seek to ensure that they comply with the Privacy Act 2020.

Where do we store it?

We and our third-party service outsource providers may use third party cloud service providers to store (both in New Zealand and overseas) and process the information we collect.

What are my rights?

You do not have to provide information to us. If you choose not to provide necessary personal information when requested, we may be unable to provide certain information, products or services to you.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you have any questions about this privacy statement or you'd like to ask for a copy of the information we hold on you, or to have it corrected, please contact us:

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